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**441—182.2(234) Available services.** Family-centered services use a flexible and comprehensive approach to address the needs of individual family members within the context of the entire family. Services are adapted to the individual needs of children and families in terms of scope, intensity, and duration and are intended to improve the child's safety, permanency, and well-being. The department may approve eligible children and families for one or more of the following service components:

- **182.2(1)** Supervision. Supervision services are activities undertaken to provide the structured monitoring and behavioral oversight needed by a child or the child's family to achieve or maintain the child's safety, permanency, and well-being.
  - a. Service activities may include the following:
  - (1) Behavioral monitoring;
- (2) Inspection and monitoring of the home environment of a child's parent or other relative to evaluate the home's safety and suitability;
  - (3) Oversight of a family's participation in services;
  - (4) Monitoring of a child's ability to adjust within the community;
  - (5) Guidance for family members on how to improve their adjustment;
  - (6) Monitoring of a child's or parent's behavior during sibling or parent-child visits; and
- (7) Monitoring of a child's behavior during transportation to and from juvenile court hearings, to and from sibling visits, or to and from parent-child visits, if specifically requested by the child's worker on Form 470-3055, Referral and Authorization for Child Welfare Services, and approved by the service area manager or designee.
  - b. Supervision services may include a combination of:
  - (1) Direct contact with the child or an adult family member responsible for the child; and
- (2) Indirect behavioral monitoring through contacts by telephone with the child or adult family members who have caretaking responsibility for the child. With the approval of the referring worker, telephone contacts may be used to monitor the child's whereabouts and adjustment or to respond to family crises. Telephone contacts are limited to 60 minutes per calendar month of service.
- **182.2(2)** Family team meeting facilitation. Family team meeting facilitation includes activities undertaken to conduct a family team meeting for a family with a child welfare service case. A person who meets department requirements to be an approved facilitator shall provide the service. Expected activities include:
  - a. Responding to a referral for facilitation;
- b. Working with the family and others to identify participants in the family team meeting and prepare them for the meeting;
  - c. Arranging the meeting location;
  - d. Sending meeting invitations;
  - e. Conducting the family team meeting;
  - f. Recording key issues, discussion topics, and decisions developed during the meeting; and
- g. Timely preparation and submission to the department of postmeeting notes that can be used in the development of the case permanency plan, using Form 470-4126, Family Team Meeting Facilitation Notes.
  - **182.2(3)** *Rehabilitative treatment.* Rescinded IAB 4/11/07, effective 7/1/07.
  - **182.2(4)** *Nonrehabilitative treatment.* Rescinded IAB 4/11/07, effective 7/1/07.
- **182.2(5)** Parental counseling and education. Parental counseling and education services are directed to addressing behavioral and emotional issues of a child's parent or of the adult relative with whom a child resides that are identified by the department worker as presenting significant barriers to the safety, stability, permanency, or well-being of the child.
- a. Services represent a blend of counseling and educational intervention techniques. Service activities may include providing instruction or education on appropriate parenting, family structure, social relationships, and household management techniques to enhance a child's safety, stability, permanency, and well-being.
  - b. Services may be provided in an individual or group setting.

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c. Unless a similar rehabilitative service has been authorized under rule 441—185.3(234), services may include:

- (1) Performing a psychosocial evaluation of the family's strengths and needs as they relate to the child's safety, permanency and well-being; and
- (2) Identifying resources available to promote and support the family's ability to maintain the child's safety, permanency and well-being.
  - **182.2(6)** Relative home study and home study update. Rescinded IAB 6/6/07, effective 10/1/07.
- **182.2(7)** Community resource procurement. Community resource procurement services are focused on arranging or coordinating the delivery of community supports or tangible goods identified as necessary for a family to achieve the outcomes of the family's case permanency plan. At the department's direction, the service provider undertakes activities to identify and secure tangible goods, community resources, or informal supports for the child and family.
  - **182.2(8)** Flexible family support fund. Rescinded IAB 6/6/07, effective 10/1/07.